Design Principles are the *internal commitments* of Surrey County Council that directly impact its operating model.

They work in tandem with:

The Surrey Way

Customer Promise

Surrey's cultural ethos.

Surrey's external commitments.

Surrey's Strategy and Priorities

Nobody is left behind

Growing a sustainable economy so everyone can benefit

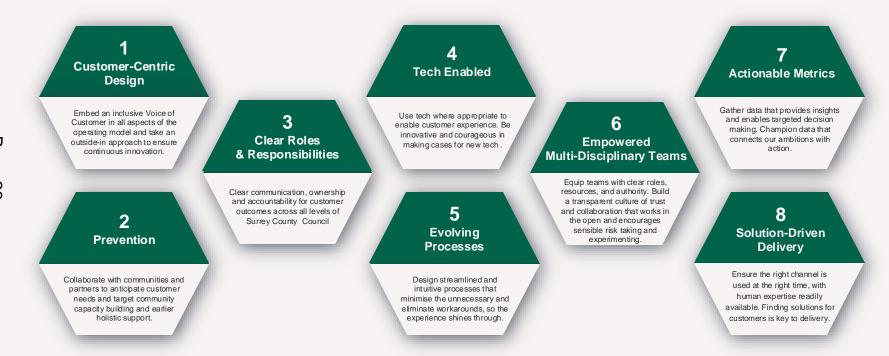
Tackling health inequality

Enabling a green future

Empowered and thriving communities



Design Principles



These Design Principles will serve as Surrey's north star for operating model development and governance, ensuring consistency, reliability and alignment with strategic goals and desired outcomes across the organisation.